

# User procedures for dealing with potentially FAKE PRODUCTS

## Case 1: copy of an original product Petzl

If you have a product that looks like a Petzl product, the design, colors, shapes, of the packaging and the product are largely inspired by the original PETZL ones but it does not have a logo, or has a different logo from the official Petzl logo.

**Warning, this is not a Petzl product.**

Example :

Copy of the VASAK without a logo



>> Do not use this product. Please call the Petzl Distributor in your country concerning all illegal copies you are able to identify or have questions about. Go to [www.petzl.com/dealerlocator](http://www.petzl.com/dealerlocator)

## Case 2 : copy of an original product with counterfeit the trademark Petzl

Trademark PETZL is counterfeited by a similar name: **PETZEL**, along with reproduction of PETZL packagings, designs, colors, shapes, drawings, legal mentions...

**Warning, this not a Petzl product.**

Example :

Copy of the SPATHA Knife with a **PETZEL** logo



Copy of the TIKKA Headlamp with a **PETZEL** logo



>> Do not use this product. Please call the Petzl Distributor in your country concerning all illegal copies you are able to identify or have questions about. Go to [www.petzl.com/dealerlocator](http://www.petzl.com/dealerlocator)

## Case 3 : copy of an original product with identical copy of the trademark Petzl

Your product is really identical with a Petzl Product (Trademark PETZL is perfectly reproduced, logo, design,

colors, markings, technical notice, packaging seem to be perfect) but you have a doubt whether or not it is a real Petzl product (because it seems to be rather poor quality), take the following steps:

- Immediately take the product(s) out of service.
- Please call the Petzl Distributor in your country. Go to [www.petzl.com/dealerlocator](http://www.petzl.com/dealerlocator)

## Petzl counterfeit products already detected

Potential counterfeit have already been detected by Petzl (see the list below). In this case, the same measure of precaution must be taken. If you have a doubt as to whether or not your product is a Petzl product (because it seems to be rather poor quality), take the following steps:

- Immediately take the product(s) out of service and quarantine.
- Please call the Petzl Distributor in your country. Go to [www.petzl.com/dealerlocator](http://www.petzl.com/dealerlocator)

### ASCENSION



*"To respect intellectual property rights and the safety of its customers, Petzl has been leading an active fight for several years now against the production of illegal copies and counterfeit versions of its products. Thank you for your vigilance and your trust."*

Paul Petzl, President.

[Back to Information regarding counterfeit products](#)